GREENZone
Cleaning & Support Services Ltd

Quality Policy

The scope of GreenZone Cleaning & Support Services Ltd is the provision of contract cleaning and associated support services including specialist cleaning. Our services include window cleaning, carpet cleaning, waste and recycling collection, washroom services, pest control, janitorial services and external maintenance.

We are committed to ensuring compliance with all relevant statutory provisions and approved codes of practice as well as meeting all requirements applicable to our service delivery.

We are also committed to continually improving the effectiveness, of our quality management system (QMS), ensuring that it meets the requirements of BS EN ISO 9001:2015. The QMS will be monitored by a biannual internal audit carried out by a competent manager.

Our C.E.O has ultimate responsibility for all quality matters. He is responsible for; ensuring our QMS is established and maintained, that we set quality objectives that align with our strategic direction, providing resources necessary to achieve these objectives, meeting all stakeholder requirements, and ultimately ensuring the continual improvement of our business.

Our QMS is based upon the following principles:

That quality of service provision is maintained and monitored with opportunities for improvement explored through the creation of measurable and achievable targets and the elimination of risks.

To listen to our clients, develop an individual service based on their needs and seek to exceed their expectations.

To ensure that this Quality Policy is clearly communicated and understood by our stakeholders.

That our leadership style, through all levels of management, will be in accordance with our values.

That our employees are encouraged to act in accordance with our values. We respect our staff's knowledge and experience, recognise their contribution and seek to develop their skills by providing an environment in which they can attain their full potential.

To provide strategic alliances with our external providers and work together to deliver mutually beneficial improvements in performance.

To have key policies and procedures in place and to view our business as a system of interconnected processes that combine to deliver our business objectives.

To continually improve our business by establishing an environment that encourages increased efficiency and effectiveness.

This policy will be reviewed for continual suitability every three years if not sooner.

Dan Sadler – C.E.O
Dated: January 2026